



BESPOKE STONE  
SURFACES



# ALLAMBIE MARBLE CRAFTS

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STONE MAINTENANCE AND WARRANTY

# /// NATURAL STONE MAINTENANCE

## CARE AND MAINTENANCE INSTRUCTIONS FOR NATURAL STONES: MARBLE, DOLMITE, TRAVERTINE AND LIMESTONE

### /// CARE AND MAINTENANCE ARE VITAL FACTORS IN GUARANTEEING A STONE'S LASTING BEAUTY

Incorrect applications can never be restored by care and maintenance; therefore, it is important to carefully choose the appropriate material for your particular purpose. The existing natural stones seem to be countless, as are their differences in compressive strength, abrasive hardness, acid resistance, skid resistance, water absorption, etc. The more the surface is kept free of abrasive particles, the less likely it is to scratch or lose its polish or honed finish.

### /// REGULAR MAINTENANCE

Regular "housekeeping" maintenance for natural stone surfaces involves only periodic washing with clean water and mildly alkaline cleaners. **"Soap less" cleaners are preferred** because they minimize streaking and filming. However, mild, phosphate-free biodegradable liquid dish soaps, soap flakes or powders are acceptable if rinsing is thorough.

#### HOW TO CLEAN YOUR NATURAL STONE: REGULAR MAINTENANCE

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|--------|--|
| STEP 1 | Begin by applying clean, hot water (not boiling) on the surface.   |
| STEP 2 | Using the cleaning solution (following the manufacturers directions) wash in small, overlapping sweeps.  |
| STEP 3 | Rinse thoroughly with clean water to remove all traces of soap or cleaner solution + Change the water in the rinse pail frequently.  |
| STEP 4 | Dry with a soft cloth or cotton-flannel, and allow to thoroughly air-dry before applying a top-dressing. Chamois skin may be used in lieu of cotton cloth in this process. |

/// Cleaning products designed for natural stone can be ordered and purchased from us.

**✘ DO NOT:** use cleaning products that contain **lemon, vinegar or other acids** on natural stone or use **scouring powders or creams**; these products contain abrasives that may scratch the surface.

### /// SUGGESTIONS FOR CARE AND USE FOR MARBLE, DOLOMITE, TRAVERTINE, GRANITE AND LIMESTONE

As natural stones these should receive careful attention to prevent damage. It is common policy to use rubber-bottom coasters under all glasses; place mats or colour-fast felt bottoms should be used under anything placed on the polished surface to prevent scratching. Many common foods and beverages contain acids, which could etch or stain the surface; spills of any type should be immediately wiped up and the area should be washed. Washing should be done with clean, soft cloths and lukewarm water; occasionally a mild detergent may be used.

### /// EXAMPLES OF FOOD / BEVERAGES THAT CAN ETCH / STAIN SOME NATURAL STONE

Alcoholic beverages like red wine and champagne for instance, fruit juices, vinegar, tomato products, mustard, carbonated beverages, ink, salad dressings, oil, tea, milk, coffee, butter, peanut butter, cosmetics, and any oil based caulks or adhesives.

**EVEN IF THE BENCH TOP IS SEALED - IT WILL ETCH!!!** The sealer works only as a barrier for water or oil but will not prevent acid etching.

DO:	
✓	CLEAN SURFACES with mild detergents or stone soap
✓	RINSE & DRY the surface after washing
✓	CLEAN UP spills immediately
✓	PROTECT the counter top surfaces with coasters, trivets or place mats

DO NOT USE:	
✗	ACIDIC LIQUIDS Vinegar, lemon juice, cleaners containing acids on marble, limestone, travertine, onyx, quartzite or dolomite surfaces
✗	ACIDIC CLEANERS Bathroom cleaners, grout cleaners or tub & tile cleaners
✗	ABRASIVE CLEANERS Dry cleansers or soft cleansers
✗	SHARP OBJECTS Knives etc as the stone might scratch, always use a chopping board
✗	PLACING TOO MUCH WEIGHT On the bench tops that will lead to cracking i.e. heavy blows, standing or leaning (narrow edges found in front of sinks and hotplates)

### /// CLEANERS AND SEALERS

Sealers might be applied periodically depending on the wear and tear of the material and the porosity of the material, such as marble, dolomite or limestone. We use a high quality penetrating sealer for all our natural stone products leaving the factory.

### /// OUR CLEANER RECOMMENDATION

*Lithofin* (every-day cleaner) for natural stone, and sealers - available from our office.

### /// REMOVE STUBBORN RESIDUE FROM NATURAL STONE - WATCH HERE:

Using our recommended cleaner *Lithofin MN Power-Clean* - available for purchase, please enquire with our staff.

Enter this link: [HTTPS://WWW.CDKSTONE.COM.AU/LITHOFIN-CLEANING/](https://www.cdkstone.com.au/lithofin-cleaning/) or scan the QR code below:



# /// RECONSTITUTED STONE MAINTENANCE

## CARE AND MAINTENANCE INSTRUCTIONS FOR RECONSTITUTED STONE

RECONSTITUTED SURFACES REQUIRE VERY LITTLE MAINTENANCE TO KEEP THEM LOOKING LIKE NEW.

### /// EVERYDAY CLEANING

We recommend wiping the surface with warm soapy water (a mild detergent) and a clean damp cloth.

Reconstituted stone is virtually nonporous, it will keep its lustrous gloss and ultra smooth surface which never needs polishing or sealing. Never attempt to polish the surface and avoid prolonged rubbing in one spot when cleaning.

As with any surface, reconstituted stone can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties as well as other factors. Below are some factors to be aware of to ensure the integrity of your stone:

DO NOT USE:	
✘ PRODUCTS THAT CONTAIN	trichlorthane or methylene chloride, such as paint removers or strippers
✘ HIGHLY AGGRESSIVE CLEANING AGENTS	i.e. oven cleaners that have high alkaline/pH levels. *Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralize the effect.
✘ YOUR DISH CLOTH	may transfer oils and other contaminants to the surface
✘ SHARP OBJECTS	knives etc as the stone might scratch, always use a CHOPPING board
✘ SUDDEN TEMPERATURE CHANGES	rapid temperature changes can cause damage (even if heat resistant). hot pots, oven trays, fry pans, electrical appliances i.e. electric frying pans and slow cookers are recommended to be placed on a wooden chopping board/cork mat (recommended).

/// Lithofin cleaners can be purchased from us.

Reconstituted stone is **heat resistant**, however like all stone materials; it can be damaged by sudden and rapid surface temperature changes. A good rule of thumb is that if your hand cannot tolerate the level of heat of an item to be placed on the surface for more than a few seconds, then the heat source is too high.

# /// STONE BASIN CARE

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## INTEGRATED STONE BASINS/SINKS

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### /// SILICON WORK FOR INTEGRATED BASINS/SINKS

Stone Basins do require an upkeep. Silicon will wear away overtime due to water and cleaners. We recommend you re-seal/re-silicon this every 18 months where needed.

### /// USING BLEACH OR SIMILAR PRODUCTS

If the basin or sink is cleaned with bleach or similar products the sealer will eventually wear off and mould might develop at the bottom of the sink.

### /// SILICON WORK FOR INTEGRATED BASINS/SINKS

If left, you may find your basin/sink will start leaking over a period of time. Stone sinks and basins should always be dried off after use.

NOTE: Allambie Marble Craft does not cover any warranty for leaking basins and sinks.

Please contact AMC and we can arrange inspections if needed. \*Regular re-sealing is highly recommended



# /// WARRANTY INFORMATION

ALL INFORMATION RELEVANT TO YOUR STONE'S WARRANTY

## /// CAESAR STONE

### WARRANTY INFORMATION:

<https://www.caesarstone.com.au/support/10-year-limited-warranty>

### CARE & MAINTENANCE:

<http://www.caesarstone.com.au/about-us/support>

## /// QUANTUM QUARTZ

### WARRANTY INFORMATION:

<https://www.wk.com.au/Contact/WarrantyRegistration>

### CARE & MAINTENANCE:

<https://www.wk.com.au/pages/QUANTUM-QUARTZ-ENGINEERED-STONE/Care-Maintenance-of-Quantum-Quartz>

## /// SMARTSTONE

### WARRANTY INFORMATION:

<https://www.smartstone.com.au/trade-downloads/smartstone-warranty/>

### CARE & MAINTENANCE:

[https://www.smartstone.com.au/wp-content/uploads/2018/05/Smartstone\\_Care-and-Maintenance\\_2018.pdf](https://www.smartstone.com.au/wp-content/uploads/2018/05/Smartstone_Care-and-Maintenance_2018.pdf)

## /// SILESTONE

### WARRANTY INFORMATION:

<https://www.silestoneoceania.com/warranty/>

### WARRANTY NUMBER (REQUIRED):

Sap CRM ID 6000020740

### CARE AND MAINTENANCE INFORMATION:

<https://www.silestoneoceania.com/silestone-maintenance/>

## /// ESSASTONE

### WARRANTY, CARE AND MAINTENANCE INFORMATION:

<http://www.essastone.com.au/uploads/warranty/Essastone-Warranty-Care-MaintenanceCard-2016.PDF>

## /// TALOSTONE

### WARRANTY INFORMATION:

<https://talostone.com.au/online-warranty-registration/>

### CARE AND MAINTENANCE:

<https://talostone.com.au/support/>



## CONTACT US

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